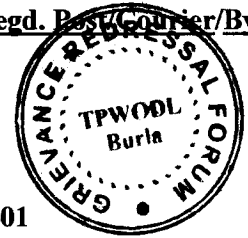


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Bargarh, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/SED/ (~~Case~~ Order)/ *Interim* 1790 (4)

Date: 30/06/24

**Present:**

Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri A.P.Sahu Member(Finance)

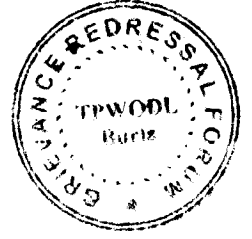
1	Case No.	BRL/148/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Ashok Tali At-Mahantipada Po-Jhaduapada Ps-Town Dist-Sambalpur			9937706246
3	Respondent/s	S.D.O (E),Khetrajpur			Division S.E.D, TPWODL, Sambalpur
4	Date of Application	27.02.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	11.03.2024			
9	Date of Order	30/06/24			
10	Order in favour of	Complainant	√	Respondent	Others
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** GRF Office, TPWODL, Burla

**Appeared**

**For the Complainant-** Ashok Tali

**For the Respondent -** SDO(Electrical),Khetrajpur, TPWODL.



**GRF Case No- BRL/148/2024**

Ashok Tali  
At-Mahantipada  
Po-Jhaduapada  
Ps-Town  
Dist-Sambalpur

**VRS**

SDO(Electrical), Khetrajpur, TPWODL.

**COMPLAINANT**

**OPPOSITE PARTY**

**GIST OF THE CASE**

Ashok Tali has appeared the hearing on Dt. 11.03.2024 at GRF Office, Burla and submitted a written complaint wherein he has stated about NSC issue.

**SUBMISSION OF OPPOSITE PARTY**

The opposite party has submitted a PVR carried on 25.04.2024 and written statement in this case Dt.29.04.2024.

**OBSERVATION**

The case is pursued with all documents available in records submitted by both parties. In reference to notice of this Forum Dt. 02.03.2024 both parties have appeared before the Forum on 11.03.2024. Heard both parties. It is seen that the power supply has been effected to consumer No 4116-2114-0011 on 01.01.1990 wherein TPWODL has also released another powers supply bearing consumer No 4116-2114-0399 with the date of initial power supply as 27.10.2023. The above 2<sup>nd</sup> connection was allowed by opposite party in that same plot where found there was arrear in 1<sup>st</sup> power supply of more than lacs of rupees but after considering small payments out of the total outstanding violating regulation 17(i), the opposite party has claimed that she has paid share out of the arrear in Con No 4116-2114-0011 stands in the name of D P Talli & basing on the pro-rata allotment w.r.t regulation 17(iii). During course of hearing it was decided before both parties that the matter to be discussed further in subsequent hearing after submission of documents by parties. In the date of hearing the complainant was directed to submit sketch map of the property of both 2decimal/8decimal along with position status from competent authority not less than Tahasildar. Simultaneously the opposite party in that date, directed to submit PVR & W/S in this case. In response to the direction of this Forum the opposite party has submitted the PVR as well as W/S Dt.25.04.2024 & 29.04.2024 respectively. However, the complainant has failed to submit the documents as directed during hearing to till date. In the course of hearing, the complainant has raised objection on non-release of NSC & on demand of arrear on Con No 4116-2114-0011 as well as raises question on release the new power supply on 27.10.2023 in Favor of Basanti Bagarti bearing Con No 4116-211-0399. This Forum has asked to both parties about use of power supply belongs to consumer N0 4116-2114-0011& in reply the complainant has stated that they are not using the power supply but in contrary the opposite party has claim that the power supply has been used earlier & at present also by the complainant- Tali Family. This Forum has gone through the PVR & W/S & found that the power supply in Con No 4116-2114-0011 although in the name of Durga Prasad Tali used by the complainant-Tali Family & Basanti Bagarti was the previous tenant to the premises & got the ownership of over Plot No 573 of Khata No 574(at present Plot No 1088/4747) as per open will of Brajamohini Tali D/O- Durga Prasaad Tali was also getting supply from this energy line. According to

pro-rata allotment, sha has paid Rs.50175 .00 out of the arrear & got a new supply in the mentioned premises & paying electric bill regularly. Further, the opposite party has also declared that Sri Ashok Tali is also paying against Con No 4116-2114-0011 which clearly indicating that the power supply has used earlier by complainant-Tali Family & at present using also since date of Power supply. As observed, if there is problem on payment of arrear dues at a time, the complainant may approach to opposite party on application for sanction of suitable instalment which is purely <sup>prerogative</sup> ~~prerogative~~ of opposite party.

Hence consider the situation this Forum prefers to pass the interim order giving further opportunity to complainant to submit the relevant documents as asked during hearing & to clear the arrear on Con no. 4116-2114-0011 as per share of pro-rata calculation for the periods used by the complainant-Tali Family & Basanti Bagarti as well as the present dues in total for which power supply used by only the complainant -Tali Family with the direction to opposite party either to collect the arrear dues of TPWODL & on non-payment disconnect the power supply by serving notice under section 56(i) of Indian electricity Act. The final order to be issued accordingly on receipt of documents from complainant where further period is allowed to submit the documents on or before 15.07.2024 failing which ex-parte order will be issued from this Forum to avoid delay & for closure of the case. Further, on application for instalment by complainant, the opposite party may allow suitable instalment to clear the dues due to which DC of power supply may be avoided but on failure of comply the instalment if allowed, the opposite party have the authority to DC the power supply without further notice.

### INTERIM ORDER

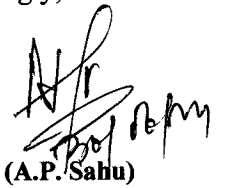
*After careful consideration of hearing and data submitted by both parties the Forum is pleased to pass the Order as follows.*

1. The complainant is directed to submit the relevant documents as asked during hearing & to clear the arrear on Con no 4116-2114-0011 as per share of pro-rata calculation for the periods used by the complainant-Tali Family & Basanti Bagarti as well as the present dues in total for which power supply used by only the complainant -Tali Family.
2. The opposite party is directed to either to collect the arrear dues of TPWODL & on non-payment disconnect the power supply by serving notice under section 56(i) of Indian electricity Act. Further, on application for instalment by complainant, the opposite party may allow suitable instalment to clear the dues due to which DC of power supply may be avoided but on failure of comply the instalment if allowed, the opposite party have the authority to DC the power supply without further notice.
3. Both parties are directed to confirm Sl No 1/Sl No 2 as per applicability & submit the report to this Forum within 15.07.2024 by complainant & 28.07.2024 by opposite party otherwise final order to be issued by this Forum w.r.t. available documents without giving any liberty further.

Accordingly, the case is disposed of for the time being.



**B. Mahapatra**  
(Co-Opted Member)  
**Co-opted Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**



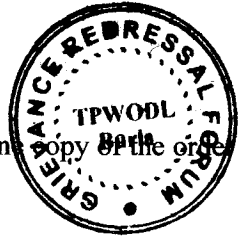
**(A.P. Sahu)**  
Member (Finance)  
**Member**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**



**A.K. Satapathy**  
(President)  
**President**  
**Grievance Redressal Forum**  
**TPWODL, Burla - 768017**

**Copy to: -**

1. Ashok Tali, At-Mahantipada, Po-Jhaduapada, Ps-Town, Dist-Sambalpur
2. Sub-Divisional Officer (Elect.) Khetrajpur, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.



"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases-> "GRF". )

*[Handwritten signature]*